

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

<b>Applicants:</b>	Crossgrove <i>et al.</i>	<b>Conf. No.:</b>	9190
<b>Serial No.:</b>	10/688,039	<b>Art Unit:</b>	3625
<b>Filing Date:</b>	10/17/2003	<b>Examiner:</b>	Zimmerman, Matthew
<b>Title:</b>	SYSTEM, METHOD AND PROGRAM PRODUCT FOR MAINTAINING ITEM REQUESTS	<b>Docket No.:</b>	END920030050US1 (IBME-0091)

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

**I. INTRODUCTORY COMMENTS:**

This paper is being filed in response to the Final Office Action dated 01/21/2011 and is being filed concurrently with a Request for Continued Examination. Please amend the above-referenced patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims that begins on page 2 of this paper.

**Remarks** begin on page 9 of this paper.